

### **Developing a Lunch and Learn Workshop**

#### **Course Duration 1 Day**

Crating a Lunch and Learn session is a low cost training option. It is a great way to introduce a topic or give a small demonstration on a new product or service. Your participants will be shown the criteria involved in creating a great Lunch and Learn environment. They are usually voluntary, thus attendance can sometimes be an issue. With this workshop you will be given the knowledge work through this issue and others.

Our Lunch and Learn workshop will give your organization a quick and useful tool to add to its training department. Your participants will be able to use it as a follow-up or refresher to a previous training session. It doesn't have to be just about a learning event, it can also involve collaboration, networking, or sharing best practices between employees.

### **Course Objectives**

At the end of the course participants will be able to:

- Understand what a lunch and learn is and is not
- Be able to set up and break down
- Create new content
- Address difficult situations and people
- Create useful takeaways
- Use feedback to improve future lunch and learns

#### Course Outline

#### The Prep Work

Finding the Best Location Setting up the Location Focus Group Practice

#### **Creating the Content (I)**

Picking the Right Topic Hands on Works Great Stay Focuses Keep It Informal

#### **Creating the Content (II)**

Make it interactive Review It Thoroughly Creating a Customized Presentation Back It Up!

#### **During the Session**

Ground Rules
Quick Opening
Parking Lot
Adjusting on the Fly

#### **Food and Facilities**

Providing Food?
People Bringing Their Own
Eat During or After?
Clean up or Teardown

#### **Take Away Material**

Handouts and Take Away Material Quizzes or Self-Tests Websites with Minutes and Session Notes Reference Material or White Paper

# Difficult Situations or People

Disruptions
Food Issues
Senior Management Buy in
People Not Participating?

## What a Lunch and Learn Is Not

Heavy or Serious Topics Required Training Replacement for Traditional Training Just a Free Lunch

#### **Best Practices (I)**

Obtain Feedback and Tweak
Utilize Star Employees
Provide an Agenda Ahead of
Time
Keep the Session Casual and
Loose

#### **Best Practices (II)**

Use it as a Refresher Networking Opportunity Upper Management Q&A Session Put it on a Regular Schedule